

Hunter Wildlife Rescue NATF Inc. Members Veterinary

Practice Policy.



All members of HWR must adhere to this Policy when attending a Veterinary practice.

Appointments to see a vet.

- All HWR Members must at all times other than in an emergency ring and request an appointment time. You must never just turn up at a vet clinic demanding your fauna be seen without an appointment. Please be on time. In an emergency still call vet clinic tell them it is an emergency, and they will speak to you about seeing fauna as fast as they can. Eg fauna needed EU straight away due to injuries.
- Don't take five animals when your appointment is only for one, call clinic if you have other fauna to be seen.
- HWR Members will not behave in appropriate towards vets or vet nurses or other clinic staff. This will not be tolerated, and action will be taken against that member or members.
- Abuse or insults towards vets or vet staff will not be tolerated.
- Threats against Vets and staff will not be tolerated from a HWR member and action will be taken.
- Please show good manners towards staff at all times
- Try to establish a positive working relationship in vet clinic with all staff.
- Be a good conversationalist we all can support each other in learning skills.

Response to any incident in a vet clinic.

Member who may come across an incident which may upset them, and cause distress are to call the President or a Senior Committee member so this matter can be discussed with Clinic in a proper way. It is the Management Committee is overall responsibility to manage incidents in clinics.

Payment and cost of all treating fauna.

ALL treatment of over \$150 must be approved by the HWR Committee or a nominated person by the Committee eg HWR Vet Resource Officer.

Bad behaviour reflects on the group as a whole and many vet clinic give their time, skills and support to HWR so respect must be shown.

HWR Management Committee. 2017.

To be reviewed 2025